



INLAND REGIONAL CENTER

Enhancing Lives

...valuing independence, inclusion and empowerment

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December 10, 2015

Dear Service Providers:

First and foremost, we would like to express our gratitude for the outpouring of support, concern, thoughts and kind words that you have given to all of us here at Inland. They have meant so much to all of us.

We would like to thank you for continuing to provide services to our consumers despite all of the unknowns brought about by the horrific events of December 2, 2015.

In the aftermath of the attack at Inland, we have assembled a core group of staff to ensure that you, our valuable providers, will be paid for services rendered.

On December 10, 2015, we issued the payment for the November 2015 programming portion of residential services. On Monday, December 14, 2015, the December 2015 board and care portion of residential services will be paid as well as the December 2015 P&I. The payment for all other services – transportation, day program, respite, etc. – will be paid as scheduled on December 21, 2015.

We are asking for your patience and understanding as there may be a slight delay in issuing your authorization documents.

We are managing with very limited phone access at a temporary location, thus, the best way to reach our POS, Revenue, and Vendorization departments are at the following email addresses:

- For POS, please use this email: askPOS@inlandrc.org
- For Revenue, please use this email: askRevenue@inlandrc.org
- For Vendorization, please use this email: askVendorization@inlandrc.org

There are no changes to the mailing addresses, so please continue to use them – both P.O. Box and street address.

We would like to assure you that we are doing our very best to return to normal business operations.

Thank you.

Merissa Steuwer, MBA

Director of Finance